



## What to Expect the Day of Your Visit

This document has been created to help you prepare for your visit as you will be entering a controlled environment. This is what you should expect upon arrival:

- You will wait in your car to receive notification to come up to the office. You must wear a face covering/face mask into the building as well as into our office.
- Please come alone whenever possible, unless accompanying a minor or early post-operative patient of limited ambulatory capability.
- All staff will be wearing various levels of PPE, and all will have masks.
- Upon entry your temperature will be checked, and if cleared the soles of your shoes must be cleaned.
- You will be directed through the right-side door from waiting area into clinical areas where you will be escorted into an exam room.
- Please wash your hands with soapy water for at least 20 seconds prior to coming in-to the office and upon entering the exam room. The nurse and then the doctor will meet you for your visit.
- Patients requiring photography will be escorted to and from this area by staff.
- Once your visit has been completed, a staff member will escort you through the right-side door (as viewed from within the clinical areas-opposite door as you entered).
- If payment is a requirement of your visit a method of contactless payment will be offered.
- Follow up appointments/dates will be coordinated and confirmed with you after you have left the office for your convenience to prevent "bottle necks."